Notice of References Cited Application/Control No. 10/036,286 Examiner Kirsten S. Apple Applicatiot(s)/Patent Under Reexamination KUMAR ET AL. Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	Α	US-2002/0194094	12-2002	Lancaster et al.	705/35
	В	US-			
	C	US-			
	D	US-			
	Е	US-			
	F	US-			
	G	US-			
	н	US-			
	ı	US-			•
	J	US-			
	K	US-			
	L	US-			
	М	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	0					
	Р					
	Q					
	R					
	s					
	Т					7

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)					
	U	Kotler, Philip, Marketing Management, pearson education, May 2002					
	v						
	w						
	×						

^{*}A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).) Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.